

106 North Jennings Street Saluda, South Carolina 29138 Telephone: 864 445 9572

SEWER SERVICE REQUEST

American Indian

or Alaskan Native

Native Hawaiian or

Pacific Islander

Hispanic or

Latino

Asian

PRIMARY CONSUMER IS: CHECK ONE ONLY

SIGNATURE _____

Black or African

American

White

Resuentat	Residential Commercial		Industrial
IS THIS A RENTAL	PROPERTY?	Yes No	
IF SO ARE YOU TH	HE OWNER OR RENTEE?	(CIRCLE ONE)	
NAME			
MAILING ADDRES			
CITY HOME PHONE	STATE WORK PHO	ZIP CODE	
HOME PHONE	WORK PHO	NE	
<u>SOCIAL SECURITY</u> DRIVERS LICENSE		STATE	
EMAIL ADDRESS:		SIIIL	
EMAIL ADDRESS:			

IF A PLAT OF THE PROPERTY IS UNAVAILABLE, PLEASE SKETCH IN A MAP OF PROPERTY LOCATION USING ROAD NAMES OR NUMBERS. YOU MAY ALSO USE LANDMARKS SUCH AS CHURCH'S, BUSINESS'S ETC.

This institution is an equal opportunity provider and employer.

_____ DATE ___

STATE OF SOUTH CAROLINA)		
) RESI	DENTIAL/COMMERCIAL	
COUNTY OF SALUDA) SEW	'ER CONTRACT AGREEMENT	
THIS AGREEMENT is e	ntered into the	is day of	, 20, by and
between the Saluda County Wa	ater & Sewer A	authority (hereinafter referred	to as the "Authority"), and the
Owner of the parcel of land ide	entified by Tax	Map Number	:
		, South Carolina (hereinafter	referred to as the "Owner").
(Street Address)	(City)		

RECITAL

WHEREAS, the Authority owns and operates a sewer transportation system in a portion of Saluda County; and

WHEREAS, due to the unique design of the sewer system, i.e., the effluent from solids interceptor tanks is collected and pumped through small diameter force mains which are not sized to transport solids to the treatment facility, special conditions must be met by the Owner prior to being permitted to connect to the Authority's sewer system; and

WHEREAS, the Owner wishes to convey to the Authority an easement which will provide the Authority the right of ingress and egress across the Owner's property for the purpose of inspecting the sewer components owned by the Owner as well as providing operation and maintenance services to the Owner's sewer components should the Owner fail to do so as provided for herein.

NOW THEREFORE, for and in consideration of the mutual convents contained herein, the parties agree as follows:

ARTICLE I:

The Authority Shall:

- 1. Have no property rights or interests in the on-site sewer components on the Owner's property.
- 2. Provide transportation and treatment of the wastewater originating from the residence/business located on the subject property, in an average daily amount not to exceed 400 gallons-per-day (gpd).;
- 3. Upon installation by the Owner of the necessary sewer components required by the Authority/DHEC regulations, the Authority will inspect the Owner's pump station and on-site service lines for conformance with the Authority/DHEC standards and specifications.
- 4. All Costs associated with operation and maintenance of the Owner's sewer components shall be the responsibility of the Owner, including power costs, pump system repairs, on-site service line repairs, solids interceptor tank maintenance as prescribed by the Authority/DHEC regulations (solids shall be removed from tanks and properly disposed of approximately every three years for residential units and once a year for businesses), pump tank, or any other operation and/or maintenance cost for the Owner's on-site sewer components. Notwithstanding the above, the Authority will respond in providing necessary operation and maintenance services to the on-site improvements if the property Owner fails to do so. The Owner shall pay the Authority in responding to the necessary repairs, cost equal to two and one-half times the Authority's direct cost plus all costs incurred by the Authority to correct any and all operation and/or maintenance problems. The Authority shall provide a written

statement outlining the cost incurred which shall be due and payable in its entirety within Thirty (30) days from date of such statement. Failure of the Owner to pay such cost within the Thirty (30) day period shall result in termination of service until such time as payment is made: and

ARTICLE II:

The Owner shall:

- 1. Construct the on-site portion of the sewer system in accordance with the Authority/DHEC standards, specifications, and plans;
- 2. At the time of final inspection by the Authority, provide to the Authority an accurate "as-built" drawing of the on-site portion of the sewer system;
- 3. Convey to the Authority an easement(s) for ingress and egress covering an area 7.5 feet on each side of such on-site components (tanks and lines);
- 4. Provide access to the on-site sewer system and be responsible for the cost of removal and restoration of fences, shrubbery and/or any other site improvements which deny or may impair access to the on-site sewer system components by the Authority for the purpose of inspection, operation and maintenance.
- 5. Retain ownership of, and be responsible for all costs of operation and maintenance of the on-site components of the sewer system in accordance with Authority/DHEC requirements.
- Pay applicable service charges to the Authority for services it provides, in accordance with its
 established schedule of rates and fees. If the Owner's account becomes delinquent, the sewer
 service shall be disconnected until such times as past due amounts, along with any other
 applicable costs, are paid;
- 7. Pay all appropriate connection charges associated with the provision of sewer service to the specific property prior to connection to the system;
- 8. Arrange and pay for the electrical service required to operate the sewer pump(s) installed on the Owner's property; and
- 9. Ensure that neither solids nor toxic wastes are introduced into the sewer system. Yard and roof drains, catch-basins, other sources of storm water, swimming pools and heat pumps shall not be connected to any component of the sewer system. Oil, grease, or any petroleum product shall not be introduced into the sewer system. Violation of these provisions shall result in sewer service being discontinued until violations have been corrected, and shall expose the customer to other possible legal actions by the Authority including the imposition of fines in accordance with the provisions of law.
- 10. Agree to connect to the Authority's water system if or when it is available, and to pay the associated connection and users fees that are applicable.
- 11. If the Authority's water system is not available for connection, the Owner agrees to allow the Authority to install a water meter on the water supply line that feeds the Owner's home for the purpose of measuring consumption to calculate appropriate monthly sewer charges. The Owner agrees to pay for the water meter based on the associated connection fees.
- 12. Execute an Easement in a form satisfactory to the Authority to comply with Article II, Sections 3 and 4.

13. This agreement is binding on the Owner, his heirs and assigns.

WITNESSES:	SALUDA COUNTY WATER & SEWER AUTHORITY		
	Ву:		
	Title:		
WITNESSES:	PROPERTY OWNER(S)		
(#1)	Ву:		
(#2)	By:		

CUSTOMER AGREEMENT/SERVICE CONTRACT ADDENDUM

By signing this application for water and/or sewer service, the applicant agrees to pay all costs of collection of the applicant's unpaid bills. The Saluda County Water and Sewer Authority has the right pursuant to the South Carolina Setoff Debt Collection Act to collect any sum due and owed by the applicant through offset of the applicant's state income tax refund. If Saluda County Water and Sewer Authority chooses to pursue debts owed by the applicant through the Setoff Debt Collection Act, the applicant agrees to pay all fees and costs incurred through the setoff process, including fees charged by the Department of Revenue, the Municipal Association of South Carolina, and/or Saluda County Water and Sewer Authority. If Saluda County Water and Sewer Authority chooses to pursue debts in a manner other than setoff, the applicant agrees to pay the costs and fees with the selected manner as well.

Customer	Initials	
Date		

STATE O	F SOUTH CAR	OLINA)	EASENA	ENT		
COUNTY	OF SALUDA)	EASEM	ENI		
Sewer	IN CONSIDERA Authority,		ne sum of Carol	ina, receipt	r to me/us in hand paid l of which is reby grant to the Salı	hereby	acknowledged,
of Grant maintair shrubbe said ease Grantor' comprisi	or's on-site wan Grantor's on ry, trees and cement and right Said easemer's property and ing the Granto	ater and/or -site water other obstru ht of way to nt to begin d running t or's on-site	sewer contains and/or secuctions of or run throught a point the width of sewer contains and the width of sewer contains and the sewer con	sement and right mponents) for the ewer components any kind from the ugh the property twhere the Author fifteen (15') fee omponents and the	of way fifteen (15') feet a purpose of inspecting a sign and with the right to re right-of-way area to accept the right of	in width (7.5 fond, if required remove, at Grace complish the action I/we have a side of all the he influent side	eet on each side I, to operate and antor's expense, above purposes, an interest. ctions abuts the e lines and tanks de of the solids
-	of the easeme	ent.		·	sement the terms of the	•	•
which is	binding on the TO HAVE AND And the Gran inst any other	e Grantor's O TO HOLD to tor agrees to person law	heirs and the afores to warrant fully claim	assigns. said rights to the (and forever Defe ling or to claim th	the day of Grantee, its successors arend the above granted rige e same or any part there	nd assigns, as a oths against hin	aforesaid. nself or his heirs
In the ye	ear of our Lord	, 20					
WITNESS	SES:				HOMEOWNER	R(S)	
STATE O	F SOUTH CAR	OLINA)				
	OF SALUDA	<i>y</i>))				
deliver t	sent and saw	the within SEMENT, a	named		whose name is subscribed sign,	eal, and as the	eir act and deed
	to and Subscr _ day of						
-	Public for Sout mission Expire			_			

SALUDA COUNTY WATER & SEWER AUTHORITY GENERAL POLICY GUIDELINES

Welcome to Saluda County Water & Sewer Authority. We are pleased to have you as a customer. Below are some general guidelines regarding your account with Saluda County Water and Sewer Authority.

Payments are due **each** month by the 10th. We do give a 10day grace period, so any payments received by the close of business on the 20th will not be penaltized. Penalties are placed on unpaid accounts on the 21st of each month and a cutoff date is set each month sometime after the 21st. Your bill will notify you each month of the cutoff date and other important dates, such as office closings. **The cutoff date may vary from month to month**. You **will not** receive a 2nd Notice. A **non-payment fee** is added to all accounts not paid before cutoff day. This is a non-payment fee, **not** a disconnect fee. Please pay close attention to your bills as valuable information is passed along to our customers on the bill or on a separate flyer inserted with the bill.

Our office hours are Monday – Friday 8:00AM to 5:00PM. We do close for lunch each day from 1:00PM to 2:00PM. We also close in observance of all State Holidays. These closings will be posted at our office, on our website, and on our bills. Our office staff can be reached at (864) 445-9572 during normal office hours.

We have technicians on call for after hour emergencies. Please call (864)993-7078 or contact the Sheriff's Department at (864)445-2112 to have a technician assist you in your emergency.

There are several payment options available for you. You may: set up your account for automatic draft (ask clerks for the necessary paperwork or find the paperwork on our website at www.scwsa.com),

pay by check, money order, credit card, debit card, or cash inside our office and at the drive-thru window located at 106 N Jennings Street, Saluda, SC 29138

pay by phone at (864) 445-9572 Option 1 using a debit or credit card (you must have your account number and the last 4 digits of the telephone number we have on file for you to complete payments via our automated telephone system.) With the automated system, you **do not** need to enter the 01-nor any of the zeros preceding the account number. Example: Your bill shows Account # 01-000xxyy, you only need to enter xxyy.

pay by debit card or credit card on our website at SCWSA.com (you must have your account number and the last 4 digits of the telephone number we have on file for you to complete payments via the website). With the automated system, you **do not** need to enter the 01-nor any of the zeros preceding the account number. Example: Your bill shows Account # 01000xxyy, you only need to enter xxyy.

Please understand that for unpaid accounts that reach an outstanding balance of \$300 Saluda County Water and Sewer Authority will remove the meter from the premises. Once the meter has been pulled, you will be required to pay ½ the current tap fee to re-establish service at that location.

The same will hold true for customers requesting to have the meter removed. No matter the circumstances, once the meter is removed, a payment of ½ the current tap fee will be required to re-establish water service.

Be advised, that you may request to have your water service turned off, however, you will still be responsible for the minimum billing each month. Saluda County Water & Sewer Authority relies on your payments in order to maintain lines and pay back loans that have been to install these lines.

We do have a drop box just past the drive-thru window for your convenience. Please be sure that any payment left in the drop box is clearly labeled and identifiable for proper credit to your account. If you leave cash, please make sure that it is securely sealed in an envelope.

SALUDA COUNTY WATER & SEWER AUTHORITY GENERAL POLICY GUIDELINE ACKOWLEDGEMENT PAG				
	, hereby acknowledge receipt of Saluda County Water & licy Guidelines pages. I have read and understand these policies and by e to these policies.			
	_			
Customer Signature	Date			
SCWSA Signature	Date			

Our Mission

At Saluda County Water and Sewer Authority, we are committed to providing safe, high quality water services to our community, while maintaining a standard of excellence in customer service and environmental conservation

SALUDA COUNTY WATER & SEWER AUTHORITY

